

PA CareerLink Lancaster County 2020						
Program Year 2020	Goal	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	YTD Total
BUSINESS SERVICE TEAM						
New Employers on PA CareerLink®	200/yr. (17/mo.)	53	26	46	46	171
New Job Postings		1,849	1,789	2146	2,470	8,254
Unique Employers w/New Posting		N/A	N/A	N/A	N/A	782
New Job Seekers on PA CareerLink®		1,095	817	938	1,174	4,024
Active Job Seekers on PA CareerLink®		N/A	N/A	N/A	N/A	18,858
Organized Events (Excluding Recruitment Events and Semi-Annual Job Fairs)	10/year	5	0	4	8	17
Recruitment Events	75/year	9	9	6	2	26
Recruitment Event Attendance		4	9	10	1	24
Employer Visits/Month	100/year	91	78	91	102	362
Employer Follow Ups	350/year	625	469	411	500	2005
On the Job Training (OJT): Master Agreements Signed	25/year	33	13	17	16	79
On the Job Training (OJT): # Addendums	20/year	4	0	2	5	11
OJT: Successful Completion		3	0	2	0	5
OJT: Unsuccessful Completion Rate		1	0	1	1	3
OJT: Successful Completion Rate (Updated Quarterly)		75%	N/A	67%	0%	63%
Job Seeker Attendance for Semi-Annual Career Fair		N/A	68	N/A	N/A	68
Employer Satisfaction: Semi-Annual Career Fair	95%	N/A	76%	N/A	N/A	76%
Employer Satisfaction: Overall		90%	88%	93%	N/A	91%
Market Penetration (Updated Quarterly)		27%	32%	23%	27.0%	28%
Community Engagement	16/year	3	6	6	9	24
Employer Information Sessions/Webinars	12/year	6	4	2	5	17
RAPID RESPONSE						
Rapid Response Impacted Employees (at WARN)		20	677	0	50	747

Rapid Response Events		0	0	0	1	1
Rapid Response Employee Attendance		0	0	0	9	9
SELF/ENHANCED SERVICES						
Visitors (all)		375	421	45	755	1,596
Visitors - Veterans		0	0	-	0	0
Welcome Orientations		0	0	-	0	0
Workshops Scheduled Onsite		0	0	-	0	0
Workshop Attendance Onsite		0	0	-	0	0
Resource Room: Sign-In		0	0	19	175	194
Unemployment Compensation Phone: Sign-In		0	0	-	0	0
RESEA						
Reemployment Services and Eligibility Assessment (RESEA): On the list		0	0	283	264	547
RESEA: Self-Scheduled		0	0	0	0	0
RESEA: Attended		0	0	43	98	141
RESEA: Referrals to WIOA		0	0	0	0	0
RESEA: Pursued additional services within 365 days (WIOA)		0	0	0	0	0
Veteran						
Veteran Initial Assessments		8	8	10	7	33
Veteran Referral to Disabled Veterans Outreach Program (DVOP)		8	8	10	7	33
MOBILE CAREER NAVIGATION						
Mobile Career Navigation: Site Visited Events		690	467	590	451	2198
Mobile Career Navigation: Completed Appointments		65	63	48	49	225
Mobile Career Navigation: No-Show Appointments		0	0	0	1	1
Mobile Career Navigation: Client Resource Referrals		32	43	33	29	137

CareerLink Outreach Events		2	7	7	20	36
TANF PROGRAM						
EARN: Enrolled		60	48	36	33	177
EARN: Active		107	155	108	137	217
EARN: Placement (start working in that month - excluded who came with placement)		15	15	13	8	51
EARN: Claimed Placement (working at least 80 hours within 4 consecutive weeks) **		8	12	10	11	41
EARN: Claimed Placement (from working participants)	70%	N/A	N/A	N/A	N/A	71%
EARN: Retention @ 6 MONTH	50%	N/A	N/A	N/A	N/A	3%
EARN: Retention @ 12 MONTH	50%	N/A	N/A	N/A	N/A	0%
EARN: Participation **		24%	15%	24%	29%	23%
EARN: Credentials Received	50%	1	1	5	2	9
EARN: Average Wage Per Placement (\$9.25/hour for DHS) **	\$10.00	\$12.06	\$13.08	\$12.60	\$14.12	\$12.96
SNAP: Enrolled		0	1	1	1	3
SNAP: Active		1	2	2	3	4
SNAP: Participation **		0%	0%	0%	0%	0%
SNAP: Successful Outcomes **		0%	0%	0%	0%	0%
SNAP: Successful Outcomes (Minus Neutral Termed) **		0%	0%	0%	0%	0%
SNAP: Credentials Received	50%	0	1	0	0	1
SNAP: Placement (start working in that month - excluded who came with placement))		0	0	1	0	1
SNAP: Average Wage Per Placement (\$9.25/hour for DHS) **		0	0	\$14.00	0	\$14.00

SNAP: Claimed Placement (working at least 80 hours within 4 consecutive weeks) **		0	0	0	0	0
SNAP: Claimed Placement (from new enrollment)	50%	N/A	N/A	N/A	N/A	0%
SNAP: Retention @ 3 MONTH	50%	N/A	N/A	N/A	N/A	0%
Work Ready: Enrolled		5	7	7	2	21
Work Ready: Active		7	14	19	21	26
Work Ready: Participation **		0%	11%	0%	0%	11%
Work Ready: Successful Outcomes **		17%	0%	0%	0%	17%
Work Ready: Successful Outcomes (Minus Neutral Termed) **		17%	0%	0%	0%	17%
Work Ready: In-House Certificate Received	50%	0	0	0	0	0
Work Ready: Placement (start working in that month - excluded who came with placement)		2	0	3	2	7
Work Ready: Average Wage Per Placement (\$9.25/hour for DHS) **		\$12.25	N/A	\$13.82	\$10.50	\$12.19
Work Ready: Claimed Placement (working at least 80 hours within 4 consecutive weeks) **		1	1	1	2	5
Work Ready: Claimed Placement (from working participants)	70%	N/A	N/A	N/A	N/A	71%
Work Ready: Retention @ 6 MONTH	50%	N/A	N/A	N/A	N/A	14%
Work Ready: Retention @ 12 MONTH	50%	N/A	N/A	N/A	N/A	0
WIOA: IN SCHOOL YOUTH						
WIOA: In-School Youth (ISY) New		14	28	0	0	42
WIOA: ISY Exited		0	0	0	42	42
WIOA: ISY Credentials Received		0	0	0	40	40
WIOA: ISY Successful Exits (Graduated)		0	0	0	40	40
WIOA: ISY Exited to Employment/Post Secondary		0	0	0	35	35
WIOA: OUT OF SCHOOL YOUTH						
WIOA: Out-of-School Youth (OSY) New Enrollments	50/yr.	5	2	12	9	28
WIOA: OSY Active Participants		54	45	50	42	67
WIOA: OSY Exited		5	24	8	2	39

WIOA: OSY Exited to Employment		3	12	2	2	19
WIOA: OSY Exited to Military		0	0	0	0	0
WIOA: OSY Exited to Post Secondary		0	0	0	0	0
WIOA: OSY Exited with Measurable Skills Gain		2	7	3	1	13
WIOA: OSY Exited with Credential		2	6	3	1	12
WIOA: OSY Youth Placement Rate	65%	60%	50%	25%	100%	49%
WIOA: OSY Median Wage	\$9.00/hr.	\$13.00	\$13.60	\$16.32	\$17.37	\$14.00
WIOA: OSY High School Equivalency New Starts		6	0	1	1	8
WIOA: OSY High School Equivalency Completions		1	2	1	0	4
WIOA: OSY Measurable Skills Gain Attainment		4	3	7	1	15
WIOA: OSY Credential Attainment		1	3	7	0	11
WIOA: OSY ITA New Starts		4	0	1	1	6
WIOA: OSY ITA Completions		0	0	3	0	3
WIOA: OSY ITA Successful Completions		0	0	3	0	3
WIOA: OSY ITA Successful Completion Rate		N/A	N/A	100%	N/A	100%
WIOA: OSY Paid Work Experience (PWE) - Unique New Start Date		0	0	1	2	3
WIOA: OSY PWE Active		1	0	2	2	3
WIOA: ADULT						
WIOA: Adult New Enrollments Participating	128 / yr.	30	9	23	49	111
WIOA: Adult Exited		15	26	20	30	91
WIOA: Adult Exited to Employment		14	21	17	25	77
WIOA: Adult Employment Rate	65%	93%	81%	85%	83%	85%
WIOA: Adult Median Wage	\$12.50 / hr.	\$16.65	\$19.50	\$17.50	\$16.50	\$16.75
WIOA: Adult Training Related Placements		5	3	4	6	18
WIOA: Adult ITA New Starts		11	4	1	8	24
WIOA: Adult ITA Completions		4	7	5	5	21

WIOA: Adult ITA Successful Completions		4	7	5	5	21
WIOA: Adult ITA Successful Completion Rate		100%	100%	100%	100%	100%
WIOA: DISLOCATED WORKER						
WIOA: Dislocated Worker (DW) New Enrollments Participating	175 / yr.	43	14	36	19	112
WIOA: DW Exited		26	18	17	45	106
WIOA: DW Exited to Employment		20	15	15	34	84
WIOA: DW Employment Rate	75%	77%	83%	88%	76%	79%
WIOA: DW Median Wage	\$16.00 / hr.	\$18.00	\$19.00	\$23.30	\$18.33	\$19.12
WIOA: DW Training Related Placements		8	5	6	12	31
WIOA: DW ITA New Starts		7	6	5	8	26
WIOA: DW ITA Completions		4	12	3	9	28
WIOA: DW ITA Successful Completions		4	12	3	9	28
WIOA: DW ITA Successful Completion Rate		100%	100%	100%	100%	100%
WIOA: RE-ENTRY						
Re-entry: WIOA New Enrollments Participating	72 / yr.	18	16	34	30	98
Re-entry: WIOA Exited		21	15	21	26	83
Re-entry: WIOA Exited to Employment		13	7	15	20	55
Re-entry: WIOA Employment Rate	65%	62%	47%	71%	77%	66%
Re-entry: WIOA Median Wage	\$12.50 / hr.	\$16.00	\$21.00	\$15.00	\$16.75	\$15.75
Re-entry: WIOA Training Related Placements		2	5	3	4	14
Re-entry: WIOA ITA New Starts		2	4	6	7	19
Re-entry: WIOA ITA Completions		4	6	1	9	20
Re-entry: WIOA ITA Successful Completions		4	6	1	8	19
Re-entry: WIOA ITA Successful Completion Rate		100%	100%	100%	89%	95%
WIOA: ADULT/DW/RE-ENTRY TOTALS						
WIOA: Adult/DW/Re-Entry New Enrollment Totals		91	39	93	98	321
WIOA: Adult/DW/Re-Entry Exited		62	59	58	101	280

WIOA: Adult/DW/Re-Entry Exited to Employment		47	43	47	79	216
WIOA: Adult/DW/Re-Entry ITA New Starts		20	14	12	23	69
WIOA: Adult/DW/Re-Entry ITA Successful Completions		12	25	9	23	69
WIOA: Adult/DW/Re-Entry ITA Completions		12	25	9	22	68
WIOA: Adult/DW/Re-Entry ITA Successful Completion Rate		100%	100%	100%	96%	99%
RE-ENTRY PROGRAM						
Re-entry: How to Land a Job Attendees		21	37	42	38	138
Re-entry: Active		84	107	89	93	227
Re-entry: Placements		20	16	35	29	100
Re-entry: Median Wage		\$16.60	\$15.88	\$15.00	\$17.00	\$15.88
Re-entry: DRC (Day Report Center) Referrals		0	0	0	0	0
Re-entry: DRC Starts		0	0	0	0	0
Re-entry: DRC Active		1	0	1		1
Re-entry: DRC Discharges Positive		0	0	0	0	0
Re-entry: DRC Discharges Negative		0	0	0	0	0
Re-entry: DOC (Department of Corrections) Starts		7	8	4	4	23
Re-entry: DOC Active		25	15	36	18	39
Re-entry: DOC Sign Ins	50/mo.	293	147	204	144	788
TANF Paid Work Experience						
Number of employers in employer base		82	86	90	93	93
Number of unique employers with active PWE participant		14	18	13	18	29
Active PWE participants		26	27	22	36	72
	60					
New PWE starts (enrolled)		13	14	8	25	60

New PWE starts (enrolled) receiving TANF benefits		10	3	3	7	23
New PWE starts (enrolled) receiving TANF benefits	50% of new starts	N/A	N/A	N/A	N/A	32%
Total Number of Completions of PWE		15	11	11	2	39
Successful Completions of PWE		12	10	11	2	35
% of Successful completions of PWE	95%	80%	100%	100%	100%	90%
Special Project New Starts	33	N/A	0	24	31	55
Career Counselors Initiative:						
Pequea Valley						
Total students active/being served		9	15	24	29	29
	40					
Total seniors start counseling (enrolled)		8	11	3	2	24
Total juniors start counseling (enrolled)		1	1	0	3	5
Total skill and interest assessments completed		5	15	4	3	27
Total resumes completed		3	11	6	2	22
Total career exposure activities completed		0	7	9	7	23
Total student career path plans completed - seniors		0	0	6	14	20
Total student career path plans completed - juniors		0	0	1	1	2
Percent of student career path plans completed - seniors	90%	N/A	N/A	N/A	N/A	83%
Percent of student career path plans completed - juniors	90%	N/A	N/A	N/A	N/A	40%
SDOL						
Total students active/being served		1	3	7	30	30
	40					
Total seniors start counseling (enrolled)		1	3	3	23	30
Total juniors start counseling (enrolled)		0	0	0	5	5
Total skill and interest assessments completed		1	8	13	1	23
Total resumes completed		1	9	4	5	19
New PWE starts - Long Term Career Exposure (enrolled)	33			24	49	73
Total career exposure activities completed		1	1	4	0	6
Total student career path plans completed - seniors		1	0	0	1	2

Total student career path plans completed - juniors		0	0	0	0	0
Percent of student career path plans completed - seniors	90%	N/A	N/A	N/A	N/A	7%
Percent of student career path plans completed - juniors	90%	N/A	N/A	N/A	N/A	0%
La Academia						
Total students active/being served		0	5	5	9	14
	15					
Total seniors start counseling (enrolled)		0	5	0	9	14
Total juniors start counseling (enrolled)		0	0	0	0	0
Total skill and interest assessments completed		0	3	3	6	12
Total resumes completed		0	1	2	5	8
Total career exposure activities completed		0	0	1	7	8
Total student career path plans completed - seniors		0	0	0	10	10
Total student career path plans completed - juniors		0	0	0	0	0
Percent of student career path plans completed - seniors	90%	N/A	N/A	N/A	N/A	71%
Percent of student career path plans completed - juniors	90%	N/A	N/A	N/A	N/A	#DIV/0!
Mobile High School Career Counselor						
Total students active/being served		N/A	N/A	6	23	30
Total seniors start counseling (enrolled)	40	N/A	N/A	5	19	24
Total juniors start counseling (enrolled)		N/A	N/A	1	5	6
Total skill and interest assessments completed		N/A	N/A	1	8	9
Total resumes completed		N/A	N/A	2	8	10
Total career exposure activities completed		N/A	N/A	2	7	9
Total student career path plans completed - seniors		N/A	N/A	0	6	6
Total student career path plans completed - juniors		N/A	N/A	0	0	0
Percent of student career path plans completed - seniors	90%	N/A	N/A	N/A	N/A	25%
Percent of student career path plans completed - juniors	90%	N/A	N/A	N/A	N/A	0%
Mobile Middle School Career Counselor						
Total students active/being served		N/A	N/A	33	69	69
Total middle school start counseling (enrolled)	30	N/A	N/A	33	36	69

Total interpersonal skills development activities completed	30	N/A	N/A	0	72	72
Total career awareness activities completed	30	N/A	N/A	18	84	102
Total career exposure activities completed	30	N/A	N/A	18	70	88
Total career readiness activities completed	30	N/A	N/A	0	94	94
Total financial literacy activities completed	30	N/A	N/A	0	98	98
Total final project activities completed	30	N/A	N/A	0	65	65
TRADE PROGRAM						
Trade: New Enrollments (Training)		0	0	0	0	0
Trade: Active		0	18	4	3	0
Trade: Attended Benefits, Rights, Interview (BRI)		0	0	0	0	0
READY2WORK/JOURNEYS PROGRAM						
Ready2Work/Journeys Refer Received		38	30	38	54	160
Ready2Work/Journeys Orientation Completed		39	28	30	44	141
Ready2Work/Journeys: Average Length of time completed (in DAYS)		29	35	27	41	33
Completed Ready2Work Curriculum/Journeys Cluster and Soft Skills (unable to Work Keys Test due to COVID-19)		26	26	23	23	98
WorkKeys - Total Number of All Customers Tested		5	22	0	34	61
WorkKeys - Number of CareerLink Customers Tested		0	0	0	0	0
WorkKeys Results - Bronze level		0	0	0	0	0
WorkKeys Results - Silver level		0	0	0	0	0
WorkKeys Results - Gold level		0	0	0	0	0
WorkKeys Results - Platinum level		0	0	0	0	0
Number of Resume Critiques		13	12	28	16	69
CAREER CONNECTIONS AND JOB SEARCH CENTER						
Career Connections: New Enrollments		7	6	6	3	22

Job Search Center ONLY: New Enrollments		0	0	0	0	0
Career Connections: Placements		10	13	7	9	39
Career Connections: Average Wage		\$20.09	\$17.00	\$26.09	\$24.18	\$21.66
TRAINING						
ITA: Starts		24	14	13	24	75
Metrix Training Licenses	21/mo.	45	20	37	25	127
LABOR MARKET INFO						
Unemployment Rate for Lancaster County		8.37%	4.97%	5.8%		6.4%
Number employed in Lancaster County		264,933	272,367	262,833		266,711
Number unemployed in Lancaster County		24,200	14,233	15,967		18,133