|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Program Year 2017** | **Goal** | **1st Quarter** | **2nd Quarter** | **3rd Quarter** |
| New Employers on JobGateway | 10/mo | 59 | 43 | 41 |
| New Job Postings |   | 1819 | 1647 | 1767 |
| Unique Employers w/New Posting |   |  not available  |  not available  |  not available  |
| New Job Seekers on JobGateway |   | 1,570 | 1630 | 1997 |
| Active Job Seekers on JobGateway |   |  not available  |  not available  |  not available  |
| On-Site Recruitments | 8/mo | 31 | 31 | 30 |
| On the Job Training (OJT): Enrollments | 3/mo | 0 | 0 | 0 |
| OJT: Successful Completion | 65% | 0 | 0 | 0 |
| Employer Satisfaction: Job Fair | 95% | TBD | not applicable | not applicable |
| Employer Satisfaction: Recruitment Event | 95% | 78% | 88% | 96% |
| JobGateway Assistance |   | TBD | TBD |  TBD  |
| Employer Satisfaction: Overall | 95% | 78% | 88% | 96% |
| Market Penetration |   | 1.6% | 1.6% | 23.9% |
| Employer Engagement: Regional Conversations | 8/yr see comments | 0 | 0 | 0 |
| Employer Information Sessions/Workshops | 1 per quarter | 1 | 1 | 1 |
| Recruiter Referrals to Job Openings |   | 3 | 173 | 429 |
|   |   |   |   |   |
| Rapid Response Impacted Employees (at WARN) |   | 35 | 85 | 0 |
| Rapid Response Events |   | 1 | 4 | 0 |
| Rapid Response Employee Attendance |   | 20 | 75 | 0 |
|   |   |   |   |   |
| Visitors (all) |   | 9,387 | 9034 | 9,587 |
| Visitors - Veterans  |   | 740 | 638 | 856 |
| Welcome Orientations |   | 933 | 728 | 1038 |
| Resource Room: Sign-In |   | 2,776 | 2311 | 2569 |
| Unemployment Compensation Phone: Sign-In |   | 1,154 | 1182 | 1735 |
|   |   |   |   |   |
| Profile Re-Employment Program (PREP): On the list |   | 856 | 905 | 906 |
| PREP: Called in |   | 851 | 745 | 810 |
| PREP: Attended |   | 475 | 391 | 390 |
| PREP: Pursued additional services within 365 days (WIOA) | 10% of those who attended PREP in past year | 53 | 52 | 25 |
|   |   |   |   |   |
| Veteran Initial Assessments |   | 37 | 23 | 30 |
| Veteran Referral to Disabled Veterans Outreach Program (DVOP) |   | 14 | 10 | 19 |
|   |   |   |   |   |
| Workshops Scheduled Onsite |   | 175 | 121 | 118 |
| Workshop Attendance Onsite |   | 1203 | 913 | 671 |
| Site Visited Events |   | 15 | 7 | 8 |
| Mobile Career Navigation Completed Appointments |   | 12 | 2 | 18 |
| Mobile Career Navigation No-Show Appointments |   | 0 | 0 | 7 |
|   |   |   |   |   |
| EARN: Enrolled |   | 117 | 68 | 93 |
| EARN: Active |   | 166 | 166 | 178 |
| EARN: Claimed Placement (working at least 80 hours within 4 consecutive weeks) \*\* | 50% of ∑ perm + temp placement | 38 | 32 | 33 |
| EARN: Retention (maximum 6 months) \*\* | 30% | 25% | 31% | 21% |
| EARN: Participation \*\* | 50% | 41% | 50% | 45% |
| EARN: Credentials Received |   | 0 | 1 | 11 |
| EARN: Average Wage Per Placement **($10.00/hour for DHS)** \*\* | $11.50  |  $ 10.60  |  $ 10.93  |  $ 11.35  |
| Work Ready: Participation \*\* | 50% | 82% | 74% | 76% |
| Work Ready: Successful Outcomes \*\* | 50% | 31% | 44% | 31% |
| Work Ready: Successful Outcomes (Minus Neutral Termed) \*\* | 50% | 44% | 59% | 51% |
| Work Ready/SNAP: In-House Certificate Received |   | 0 | 0 | 7 |
|   |   |   |   |   |
| WIOA: In-School Youth (ISY) New |   | 40 | 0 | 0 |
| WIOA: ISY Active | 100% of enrolled | 40 | 40 | 40 |
| WIOA: ISY Credentials Received |   | 0 | 0 | 0 |
| WIOA: ISY Exited |   | 0 | 0 | 0 |
| WIOA: ISY Exited to Employment/Post Secondary  |   | 0 | 0 | 0 |
| WIOA: Out-of-School Youth (OSY) New | 40/yr | 11 | 10 | 14 |
| WIOA: OSY Active |   | 19 | 22 | 33 |
| WIOA: OSY Credentials Received | 30/yr | 6 | 7 | 3 |
| WIOA: OSY Exited |   | 8 | 10 | 4 |
| WIOA: OSY Median Wage | $9.00/hr |  $ 8.24  |  $ 9.15  |  $ 10.25  |
| WIOA: OSY Exited to Employment |   | 7 | 8 | 2 |
| WIOA: OSY Exited to Post Secondary |   | 0 | 0 | 0 |
| WIOA: OSY Work Based Learning |   | 6 | 25 | 8 |
| WIOA: OSY Youth Placement Rate |   | 92% | 78% | 71% |
|   |   |   |   |   |
| WIOA: Adult New Enrollments Participating | 11/mo | 66 | 31 | 33 |
| WIOA: Adult Active\*\* |   | 199 | 215 | 123 |
| WIOA: Adult Exited\*\* |   | 44 | 26 | 62 |
| WIOA: Adult Exited to Employment \*\* |   | 31 | 25 | 36 |
| WIOA: Adult Employment Rate \*\* | 65% | 70.5% | 96.2% | 58% |
| WIOA: Adult Median Wage \*\* | $12.50/hour | $13.18 | $13.00 | $13.00 |
| WIOA: Adult Training Related Placements |   | 8 | 3 | 10 |
|   |   |   |   |   |
| WIOA: Dislocated Worker (DW) New Enrollments Participating | 17/mo | 44 | 52 | 58 |
| WIOA: DW Active\*\* |   | 216 | 212 | 154 |
| WIOA: DW Exited\*\* |   | 48 | 48 | 82 |
| WIOA: DW Exited to Employment \*\* |   | 37 | 46 | 61 |
| WIOA: DW Employment Rate \*\* | 75% | 77.1% | 95.8% | 74% |
| WIOA: DW Median Wage \*\* | $16.00/hour | $13.50 | $14.35 | $16.35 |
| WIOA: DW Training Related Placements |   | 6 | 12 | 5 |
|   |   |   |   |   |
| WIOA: Adult/DW New Enrollment Totals |   | 110 | 83 | 91 |
| WIOA: Adult/DW Active Totals\*\* |   | 415 | 427 | 277 |
| WIOA: Adult/DW Exited Totals\*\* |   | 92 | 74 | 144 |
| WIOA: Adult/DW Exited to Employment Totals \*\* |   | 68 | 71 | 97 |
|   |   |   |   |   |
| Re-entry: How to Land a Job Attendees |   | not applicable | not applicable | 161 |
| Re-entry: Active |   | not applicable | not applicable | 125 |
| Re-entry: Placements  |   | not applicable | not applicable | 36 |
| Re-entry: Median Wage |   | not applicable | not applicable | $12.00 |
| Re-entry: DRC (Day Report Center) Referrals |   | 1 | 1 | 6 |
| Re-entry: DRC Starts |   | not applicable | not applicable | 3 |
| Re-entry: DRC Active |   | 17 | 14 | 4 |
| Re-entry: DRC Discharges Positive |   | 1 | 5 | 0 |
| Re-entry: DRC Discharges Negative |   | 0 | 1 | 2 |
| Re-entry: DOC (Department of Corrections) Starts |   | not applicable | not applicable | 12 |
| Re-entry: DOC Active |   | not applicable | not applicable | 36 |
| Re-entry: DOC Sign Ins | 50/mo | 106 | 63 | 161 |
| Re-entry: WIOA New Enrollments Participating | 6/mo | 25 | 17 | 12 |
| Re-entry: WIOA Active |   | 61 | 67 | 53 |
| Re-entry: WIOA Exited |   | 21 | 25 | 49 |
| Re-entry: WIOA Exited to Employment \*\* |   | 14 | 20 | 38 |
| Re-entry: WIOA Employment Rate \*\* | 65% | 67% | 80% | 78% |
| Re-entry: WIOA Median Wage \*\* | $12.50/hour | $12.35 | $12.00 | $14.00 |
| Re-entry: WIOA Training Related Placements |   | 4 | 1 | 2 |
|   |   |   |   |   |
| Trade: New Enrollments (Training) |   | 6 | 0 | 3 |
| Trade: Active |   | 17 | 14 | 15 |
| Trade: Attended Benefits, Rights, Interview (BRI) |   | 0 | 7 | 8 |
|   |   |   |   |   |
| Ready2Work Enrolled (assessment completed) |   | 101 | 83 | 92 |
| WorkKeys - Number of CareerLink customers tested (3 tests per person) |   | 75 | 46 | 69 |
| WorkKeys Results - Bronze level |   | 10 | 6 | 13 |
| WorkKeys Results - Silver level |   | 47 | 27 | 26 |
| WorkKeys Results - Gold level |   | 18 | 12 | 17 |
| WorkKeys Results - Platinum level |   | 0 | 1 | 13 |
|   |   |   |   |   |
| ITA: Enrollments |   | 31 | 9 | 22 |
| Online Training Enrollments (New York Wired) | 21/mo | 68 | 29 | 66 |
| Job Search Center - New Starts |   | 34 | 42 | 40 |
| Job Search Center - Placements |   | 8 | 0 | 14 |
|   |   |   |   |   |
| Customer Satisfaction Job Seeker | 95% | 91% | 93% | 85% |
| Unemployment Rate for Lancaster County |   | 3.9% | 3.6% | 3.5% |
| Number employed in Lancaster County |   |  270,300  |  267,567  |  269,533  |
| Number unemployed in Lancaster County |   |  10,967  |  10,100  |  9,867  |
|   |   |   |   |   |
| **Jobseekers Surveys** |   |   |   |   |
| a. Workshops |   |   | 88% | 91% |
| b. Ready2Work |   |   | 93% | 87% |
| c. EARN / Work Ready / SNAP |   |   | 93% | 96% |
| d. CRC |   |   | 93% | 92% |
| e. PREP |   |   | 93% | 93% |
| f. Welcome Orientation |   |   | 97% | 90% |
| g. Job Search Center\*\*\*\* |   |   | not applicable | 94% |
| h. Career Navigators |   |   | 100% | 97% |
| i. ReEntry Services |   |   | 81% | 90% |
| j. Youth |   |   | 90% | 30% |